



Office of Academic Quality and Enhancement (OAQE)

Toward achievement of our VISION and MISSION.	Support Academic Excellence and Innovation Through Continuous Program Enhancement		
Western’s OAQE works to ensure the quality of the University’s undergraduate and graduate academic programs by leading quality assurance and enhancement processes in partnership with academic leaders and administrators across all departments, faculties/schools, and support units.			
And, achieve our OUTCOMES	STRATEGIC STAKEHOLDER OUTCOMES		
	Academic Programs	Academic Leaders / SUPR-U & G Members	QA Scholarly and Practitioner Communities
	<ul style="list-style-type: none"> Undertake a reflective and evidence-informed analysis of program quality. Integrate feedback from a breadth of perspectives in all parts of program review. Develop a forward-looking vision for program curriculum, the teaching/learning experience, program operations, and practices. Develop a feasible process for continuous review and improvement between review cycles. Focus on reflection, discussion and visioning, over administrative components of the process. Complete QA processes inspired and (re)energized in the vision/mission of the program. Integrate EDIAD perspectives in program visioning, development and planning. 	<ul style="list-style-type: none"> Clearly understand quality assurance protocols. Utilize QA processes as a lever for innovation and enhancement. Seek timely reporting to support program planning and relevant decisions. Be aware of and celebrate programmatic transformations, enhancements and innovations scaffolded by QA processes. 	<ul style="list-style-type: none"> Benefit from a better understanding QA implementation work through the OAQE’s evaluation and continuous improvement of QA processes and practices at Western. Partner with Western’s OAQE to further the conceptual and practical development of QA in postsecondary settings.
So, we can operate with EFFECTIVENESS & EXCELLENCE,	STRATEGIES FOR SUPPORTING ACADEMIC QUALITY		
	For Academic Programs, we will:	For Academic Leaders, we will:	For QA Communities, we will:
	<ul style="list-style-type: none"> Catalyze and support a forum for reflection, discussion and deliberation and program visioning. Provide timely enhancement-oriented feedback. Accompany programs at each step of QA processes with guidance and support, as needed. Provide timely communications and reminders that support QA timelines. Develop and maintain a collection of templates and guides to facilitate all parts of QA processes. 	<ul style="list-style-type: none"> Prepare clear and timely documentation that supports discussion and deliberation related to program approval and planning processes. Facilitate an understanding of QA processes via training. Liaise with the Quality Council on behalf of Western. Serve as a resource on provincial QA requirements. 	<ul style="list-style-type: none"> Evaluate, trial and push the boundaries of QA support practices. Collaborate with other QA partners, both internal and external to Western, to innovate and contribute to QA scholarship. Lead conversations about QA professional practice at the provincial and national levels.
Guided by our VALUES and APPROACH	Collegial, Collaborative, Constructive, Communicative, Supportive, Rigorous, Innovative		